

How to submit a report inquiry

1. Navigate to the **Reports** tab

The screenshot shows the LinkFinityeDOCTOR web application interface. On the left is a dark blue sidebar with navigation options: Dashboard, Reports (highlighted), Patients, Courier Requests, Tickets, Store Orders, Copy of Reports, Photo Submissions, and Audit Reports. At the bottom of the sidebar, there is a 'Test Doctor Account' section with the email david.villa@infinitypath.com.au. The main content area is titled 'Reports' and features a search bar, a 'Filter' button, and an 'Unread' indicator. Below this is a table with the following columns: Progress, Patient, Lab Reference, Clinic, Referral Date, and Reported Date. The table contains seven rows of data, each with a 100% progress indicator.

Progress	Patient	Lab Reference	Clinic	Referral Date	Reported Date
100%	[Redacted]	248-073586	[Redacted]	03/06/2024	07/06/2024 06:01
100%	[Redacted]	248-073585	[Redacted]	03/06/2024	06/06/2024 15:45
100%	[Redacted]	248-073552	[Redacted]	03/06/2024	07/06/2024 06:01
100%	[Redacted]	248-073584	[Redacted]	03/06/2024	07/06/2024 15:56
100%	[Redacted]	248-073554	[Redacted]	03/06/2024	07/06/2024 06:02
100%	[Redacted]	248-072933	[Redacted]	01/06/2024	06/06/2024 09:05
100%	[Redacted]	248-072935	[Redacted]	01/06/2024	06/06/2024 07:40

2. Click on the report that you would like to create a ticket

3. Click on **Submit Inquiry**

[Submit Inquiry](#)

Report Information

Patient		Speciment	
Name	[Redacted]	Lab Reference	24B-073586
Date of Birth	[Redacted]	Clinic	[Redacted]
Address	[Redacted]	Referred By	[Redacted]
Gender	F	Date Requested	03/06/2024
Phone	[Redacted]	Date Reported	07/06/2024 06:01
		Request Form	Download

Tracking

- Collection**
Specimen collected by run13
Tue 04 Jun, 02:11PM
- Entrance**
Arrived at the Laboratory
Wed 05 Jun, 01:04AM
- Processing**
Wed 05 Jun, 01:07AM
- Completed Report Sent**
Validated by Dr Kusala Peiris
Fri 07 Jun, 06:01AM

NB:
* Extra tests will require an additional 2 business days for completion.
* Second opinions will require an additional 5 business days for completion.

Report

HISTOPATHOLOGY REPORT:

[Download](#)

4. Choose a request type and add a descriptive description about the ticket.

Submit Inquiry

Lab Reference [Redacted]

Patient [Redacted]

Date Requested 03/06/2024

Query Case Urgent Case

Description

Please enter a description

[Cancel](#) [Submit](#)

5. Click **Submit**

Your can view and track your submitted in the Tickets tab

LinkFINITY eDOCTOR

- Dashboard
- Reports
- Patients
- Courier Requests
- Tickets**
- Store Orders
- Copy of Reports
- Photo Submissions
- Audit Reports

Help

Contact Us

Feature Opt-in

Test Doctor Account
 david.villa@infinitypath.com.au



Tickets Q Search by patient

Filter

Outstanding X

ID	Patient	Report	Description	Doctor	Categories	Status	Submitted Date
#14602	[Redacted]	23B-084017	[Redacted]	[Redacted]	Specimen Corrective Patient Details	Open	07/07/2023 18:45

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