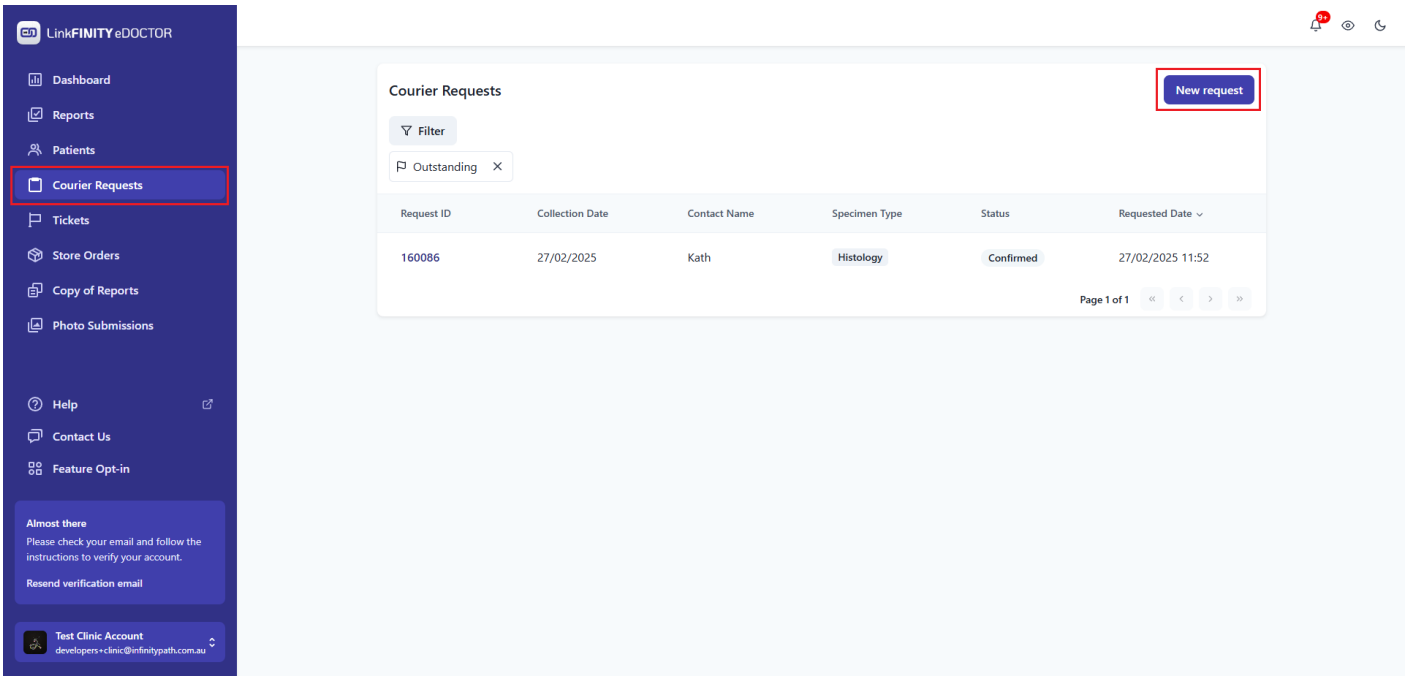
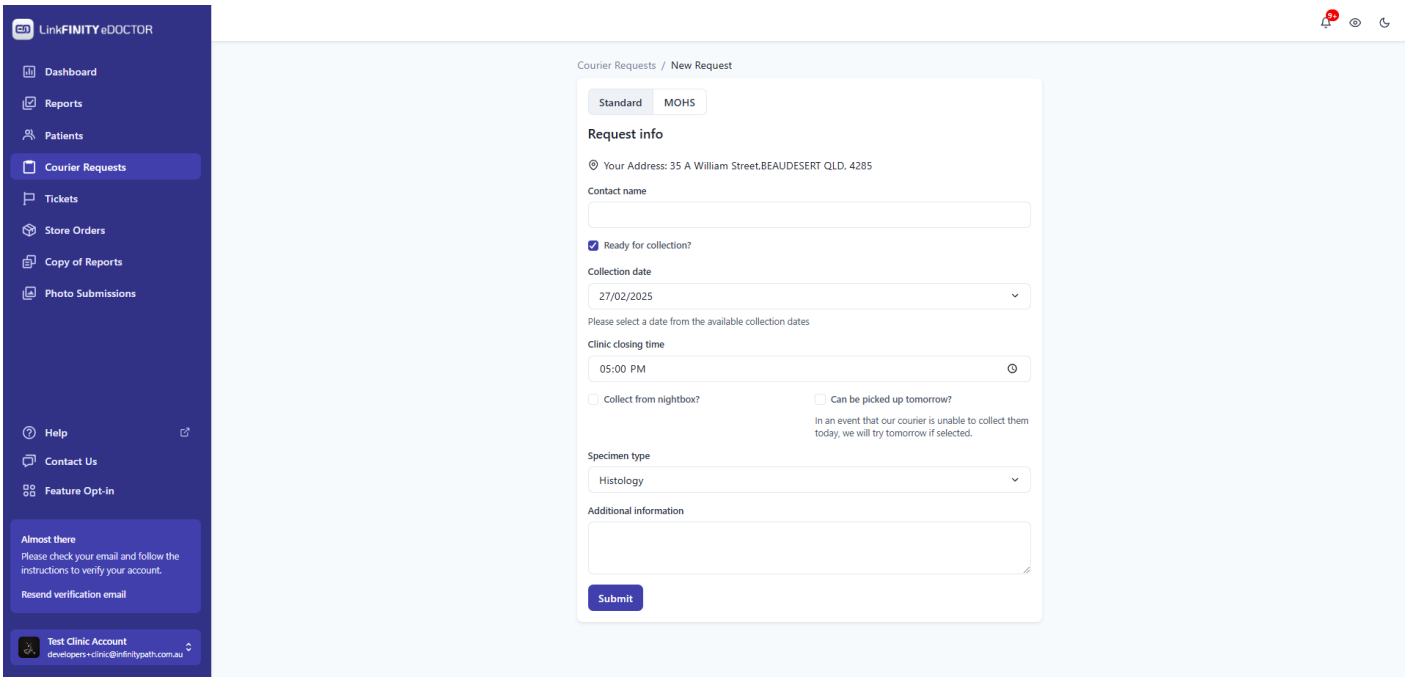
How to create pick up request (Specimen ready for collection)

1. **Access the Platform:**
   - Go to https://edoctor.linkfinity.com.au/ in your web browser.
2. **Initiate a New Request:**
   - In the sidebar, select **Courier Requests**.
   - Click on the **New request** button.



3. **For a Standard Request:**
   - **Verify Address:** Ensure your address is correct. Contact support if it isn't.
   - **Enter Request Details:** Fill in all necessary information about the collection.
   - **Submit the Request:** Click **Submit** to finalize.



4. **For a MOHS Request:**
   - **Verify Address:** Confirm your address is accurate. Reach out to support if changes are needed.
   - **Input Detailed Information:** Include all request details, such as Date of Birth (DOB).
   - **Acknowledge Additional Charges:** Check the box to accept any extra fees associated with MOHS requests.
   - **Finalize Submission:** Click **Submit** to complete your request.

Courier Requests / New Request

Standard | MOHS

Additional charges will apply for MOHS requests. Read more

Patient details

Seach for existing patient

Enter new patient

Please select an existing patient or enter a new patient

Request info

Your Address: 35 A William Street,BEAUDESERT QLD, 4285

Doctor

Contact name

Ready for collection?

Collection date

27/02/2025

Please select a date from the available collection dates

Clinic closing time

05:00 PM

Collect from nightbox?

Can be picked up tomorrow?

In an event that our courier is unable to collect them today, we will try tomorrow if selected.

Specimen type

Histology

Excision site

Additional information

I acknowledge the additional charges for MOHS requests

Mohs is a precise surgical technique where the complete excision of skin cancer is checked by microscopic margin control. The labour intensive nature of this process requires additional resources to be invested to achieve the optimal outcome for our patients. Because of this, all patients will incur a charge for this procedure. Read more

By following these steps, you can efficiently manage and track your courier requests for medical specimens.

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